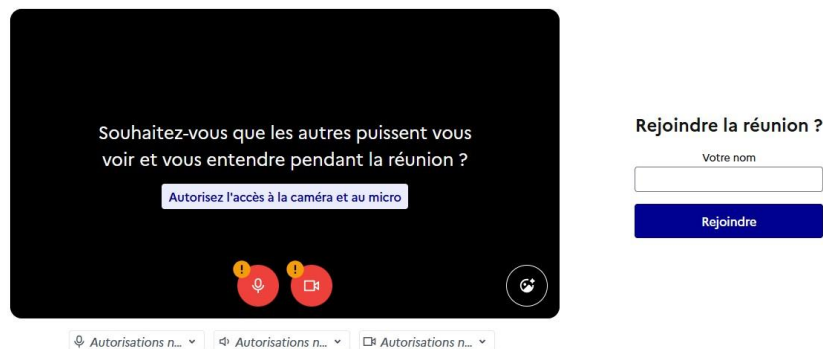


I can't activate my microphone and/or camera - Problem enabling audio and video permissions

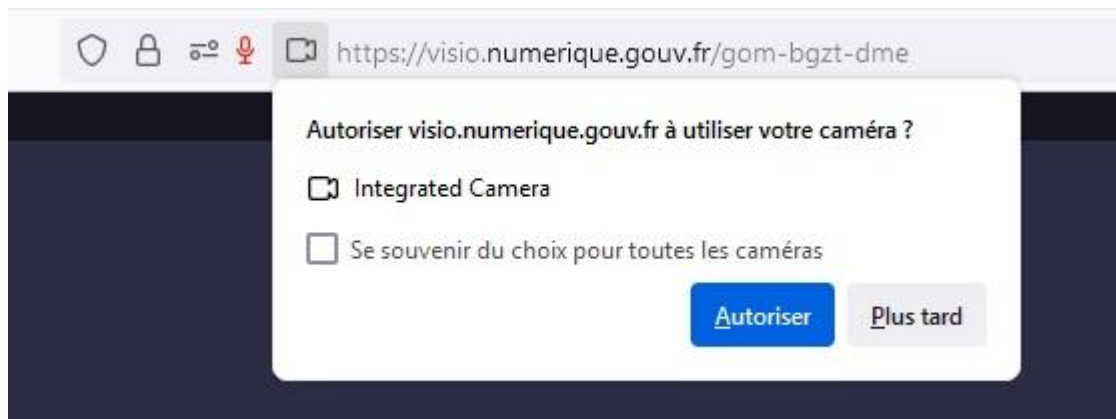
Your microphone and audio are muted. Please check that:

. You have allowed microphone and camera access in your browser in the pop-up windows that appeared when you clicked the room link, as shown in the screenshots below.

Microphone permission window:



Camera permission window:



You have also enabled the microphone at the bottom of the room once you are inside, as shown in the second screenshot. You can click the arrow next to the microphone to select the correct microphone if needed.



If you missed allowing microphone and camera access when entering the room, you can still do it afterward by clicking the padlock in your browser and allowing microphone and camera access.

